

AUTOMATIC SOLUTIONS

Australia Pty Ltd

ASA-PARK



GENERAL

ASA - PARK

Motor Voltage – 6 volt

Receiver Frequency – 433Mhz

Opening Time – 5 Seconds

Dimensions Open – 395 x 530 x 453

Dimensions Closed – 395 x 530 x 98

Battery Life – Approx 1 Year

Resistance to crushing – 1800kg

Weight – 15kg

Construction – Galvanised Steel

Control – Remote transmitter

MAIN FEATURES:

ASA PARK is the ideal automatic barrier to protect your private car parking place.
ASA PARK is very easy to install, and does not need any power supply cable, because it is totally wireless.
ASA PARK is able to operate for approximately one year without charging the battery.
ASA PARK is a heavy-duty product, is weather resistant and it is able to tolerate the weight of a car.

WARNINGS:

We recommend, before you activate the system, you ensure that the following points are respected -

- Point 1 - Read carefully the whole procedure.
- Point 2 - Activate the ASA PARK only when it is in your visual field.
- Point 3 - Do not let children or untrained people handle the device.
- Point 4 - Ordinary maintenance must be done periodically.

KIT COMPOSITION:

- n° 1 Remote control
- n° 1 Instruction Manual
- n° 1 Battery
- n° 1 Battery Charger
- n° 3 Wedges for ground mounting
- n° 2 Keys
- n° 2 Plastic caps

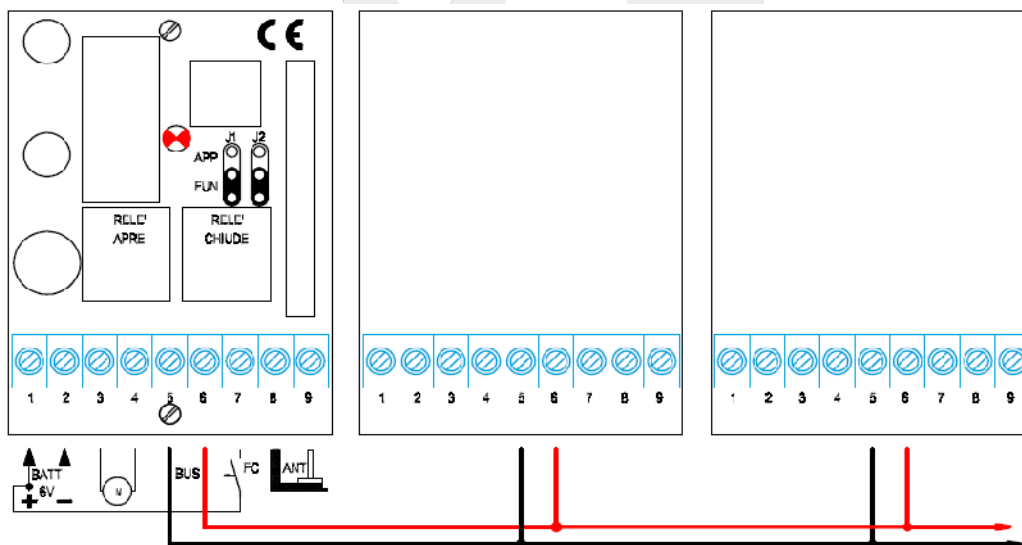
INSTALLATION:

- 1) Locate the device on the ground, in the centre of the parking place and ensure that the asphalt is smooth and flat.
- 2) Pull up slightly the upper part and then, using the key supplied, open the front face.
- 3) Connect the battery respecting the + / - poles.
- 4) To store a radio code, move Jump J1 and J2 to "APP" and send a pulse with the transmitter, a flashing LED will indicate storing code. If there are other codes to learn repeat the procedure again, otherwise move Jump J1 and J2 on "FUN", and the circuit is ready for operation. The circuit is able to store up to 64 remote controls. If you wish to connect other ASA PARK to open and close simultaneously, connect two wires in parallel (BUS) terminals 5 and 6 as shown in the diagram.
- 5) Fix to the ground the ASA PARK using screws that pass between holes provided inside the door and on the base. Close the front door with the key and fit two plugs to the holes.
- 6) In the event of loss of original remote controls, completely erase the memory: move Jump J1 and J2 in "APP" and turn off the power, after two seconds connect again, three flashes on the LED will indicate that all codes have been deleted.

MAINTENANCE:

To use this device at its best and ensure its optimisation, we recommend these few, easy maintenance procedures -

- Keep the ASA PARK outer parts clear of leaf, rocks and general debris.
- Check and lubricate the shaft that runs inside the guide as needed. (Inox Spray is a good product for this)
- Every six months check the operation and if extra maintenance is required call a qualified technician.



AUTOMATIC SOLUTIONS AUSTRALIA PTY LTD
PO BOX 1034 CANNING VALE WESTERN AUSTRALIA 6970
TECHNICAL HELP 0419990719

SELF INSTALL - NEED TECHNICAL ASSISTANCE?

OPTION 1: DIRECT WITH THE SERVICE DESK – QUICKEST AND MOST EFFECTIVE METHOD

Submit your enquiry direct with the service desk at – service@automaticsolutions.com.au

The service desk has the most experienced staff in Australia to help with your problem but they need your help.

- Describe your problem in detail and as clearly as possible. Don't forget to include a telephone number.
- Be certain to detail which model or models of you are working with.
- Send photos of the installation – they love photos. The people at the service desk are good but they are even better when they can see the installation. Send photos of the overall scene so they can see the entire installation. Also send photos of the wiring to the control board and any other part of the installation you think is relevant.
- Send video if appropriate. Smartphone's these days take remarkably good video in small file sizes which can be emailed in a moment. If your problem needs a video to show the issue please feel free to send it.

**NOTE: THIS IS BY FAR THE FASTEST AND MOST SUCCESSFUL WAY TO SOLVE YOUR PROBLEM
PHOTOS AND VIDEOS ARE THE NEXT BEST THING TO BEING THERE**

OPTION 2: LODGE YOUR ENQUIRY LOCALLY - SLOWER BUT CAN STILL BE EFFECTIVE

Make contact with the store of purchase. Branch staffs are typically not technicians and dependent on their length of service will have varying degrees of technical knowledge. If they cannot help however they will certainly either source help locally from their technicians or make contact with the service technicians on your behalf.

OPTION 3: SERVICE CALL WITH AUTOMATIC SOLUTIONS TECHNICIAN – SLOWEST METHOD

If you fall within the local branch service area it may be possible to book a local technician to look at your installation. Wait times will vary dependent on local workloads. The cost is a service fee which includes the first half hour and the hourly rate thereafter. If any Automatic Solutions provided parts are found to be defective and within warranty these will be provided free of charge.

(NOTE: If you suspect that any parts are defective and within warranty you may wish to consider option 4)

A note on this option: If you decide on this option you will be asked to sign an "authorisation to proceed" which will provide legal authority and payment security. This form has three options available of which only the first two are available to you. The third option is for warranty repairs only for full install customers. Self install customers requiring warranty only service need to refer to option four below.

IMPORTANT: IN SHORT THIS OPTION WILL INCUR CHARGES

OPTION 4: RETURN THE PRODUCT IF BELIEVED TO BE FAULTY

As a self install customer who has purchased product if you believe the product to be faulty rather than an installation or site problem you have the option of returning the product for evaluation and to exercise your right to a replacement, repair or refund as applicable. All returned product is forwarded immediately to the service technicians for evaluation and response. There are two main methods available to return product –

- Direct to the service centre – this is the quickest method as it cuts out the branch delay
- Via the branch of purchase – slower because of the delay at the branch

When choosing this option you need to complete a product return form. This form gives you all the information on procedure involved and where to send to. These are available at the branch of purchase, can be emailed to you (contact your branch), or available here - <http://automaticsolutions.com.au/page/warranty.php>